

Light reading

City Light offers some of the lowest rates in the nation and the Northwest.

September/October 2012

Your Seattle City Light From the superintendent

With input from customers and stakeholders, City Light has developed a six-year strategic plan, which the Seattle City Council unanimously adopted in July. The plan does include rate increases — about 4.7 percent beginning January 1, 2013, adding around \$2.90 to the average monthly residential bill. The plan will be reviewed and updated every two years. To see how our rates compare to other utilities, please visit www.seattle.gov/light/2013Rates

What does this mean for you? *Increased service and more reliability.*

With predictable rates and a guide to the future, we'll make needed investments and upgrades, such as a new substation at South Lake Union — our first in more than 30 years.

I know rate increases aren't popular, and they're especially difficult for those on a fixed or limited income. If you feel you may qualify for our low-income rate assistance program, please get in touch with us. For information, visit www.seattle.gov/UDP, email

UDP@seattle.gov, or call
206.684.0268.

**Superintendent
Jorge Carrasco**



Conservation news

Have a question about energy conservation or our renewable power programs? Call a Seattle City Light Energy Advisor at **206.684.3800**, or email SCLEnergyAdvisor@seattle.gov.

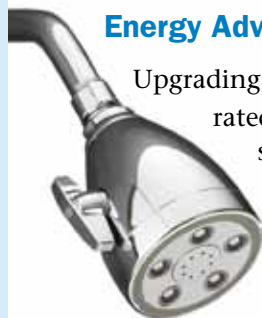
Recycle & save

City Light and Seattle Public Utilities present a series of energy-saving events in October and November at select retailers. Bring your burned-out compact fluorescent bulbs (CFL) and we'll replace it with a free CFL.* While you're there, learn how to save money with energy-efficient lighting, appliances and more. For event locations, dates and times, visit www.seattle.gov/twistandsave.

twist & save

* Receive up to three standard 13-watt CFLs per customer, available only at these special events. Quantities are limited.

Energy Advisor tip



Upgrading to a WaterSense®-rated, efficient showerhead can save the average household up to \$40 per year in energy and water costs. City

Light offers an instant discount up to \$10 on WaterSense®-rated showerheads. Find out more at www.seattle.gov/light/conserve/showerhead or call **206.684.3800**.



Ductless in Seattle

Upgrade to an energy-efficient ductless heating and cooling system this fall with a \$1,200 rebate from City Light. One of our customers, Ross, chose ductless and likes the result: "Our old baseboard heaters didn't heat our house very evenly. I had a ductless system installed in my home and now we're much more comfortable. We're seeing savings on our utility bills and I love it." Get more information on ductless heat pumps and our rebate at www.seattle.gov/ductless.

LED discount

Replace your existing recessed-can lights with qualified ENERGY STAR®-rated LED fixtures and receive an instant \$10 discount from City Light. LEDs provide quality light that lasts the equivalent of 50 incandescent bulbs, or five CFLs. For a list of participating retailers, visit www.seattle.gov/twistandsave.





How would you shrink Bigfoot?

City Light asks students in grades 3-6 to send us renditions of how they're shrinking their carbon footprint and saving energy. The entry deadline is Oct. 12. We'll pick 12 winning pieces of art to be used in a 2013 calendar. Everyone can take part by purchasing a calendar for \$10, with proceeds going to Project Share, City Light's emergency fund that helps customers in need with their electric bills. Contest details at www.seattle.gov/light/contest.

Thanks for your support

City Light received its best ranking ever by J.D. Power & Associates in the 2012 Residential Utility Customer Satisfaction Survey, which measures customer satisfaction with electric utility companies. City Light jumped from sixth place in 2011 to second among western mid-size utilities, and moved from 25th place nationally in 2011, among all 126 utilities, to 12th place this year.

From the field






"City Light's line-workers restore your power as soon as possible. Please do your part by preparing an emergency kit for your family. Learn more at www.takewinterbystorm.org."

- Michael Brooks, line crew chief



Our power sources

City Light's fuel mix disclosure report from the Washington State Dept. of Community Trade and Economic Development is based on 2011 data:

	Hydro	92.4%
	Wind	4.1%
	Nuclear*	2.5%
	Coal*	.5%
	Other**	.5%
Total		100%

* Represents a portion of the power purchased from Bonneville Power Administration.

** Includes natural gas, biomass, waste, petroleum, landfill gases and other fuels.

Tree tip

City Light's Urban Tree Replacement Program reminds you that our driest months are usually in late summer and early autumn. For the first two years, newly planted trees need about five gallons of water, per inch of trunk diameter, each week through October. More at www.seattle.gov/light/vegetation.



City Light volunteers at Earth Day project.

Our community

Our community commitment is expressed, in part, through volunteerism. This year, City Light employees helped on Duwamish River restoration; cleaned the Skagit River shoreline; raised funds for Project Share; and donated school supplies for kids in need.

Public Power Week is Oct. 7-13.

See the benefits of your publicly owned power system:

www.seattle.gov/light/publicpower

In your neighborhood: City Light @ work



Crews are in these neighborhoods, working to keep your lights on.

- SODO: relocating power lines to add capacity, serve tunnel-boring machine;
- Harrison St./Aurora Ave. (east of Seattle Center): pulling cable to relocate lines;
- Laurelhurst (north of Webster Point): replacing underground cable to increase capacity;
- South of Brandon St. to our southern service boundary: converting to LED streetlights;
- First Hill: adding poles, larger wire to increase capacity;
- Rainier View: replacing wooden pole structures, adding distribution lines to increase reliability and capacity;
- Gatewood Hills: converting power lines to add capacity.

Visit our Web page and click on the  construction sign for details: www.seattle.gov/light/construction.

Your Seattle City Light

The first carbon-neutral utility in the nation.

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www.seattle.gov/light

www.twitter.com/SeaCityLight



Questions, comments or suggestions?
Call **206.684.3000** or contact *Tell Seattle City Light* at www.seattle.gov/light.

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Newsletter available in Spanish, Vietnamese, Chinese, Somali, Tagalog and Korean online or call **206.684.3000**.



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\$3 a Month Supports Independent, Northwest-Made Energy

At Seattle City Light, we're always looking for ways to support clean energy. That's why we've added **Pa' Tu** wind to our Green Up portfolio. Green Up is a voluntary program that supports Northwest renewable energy projects including geothermal, small hydro, dairy biogas - and now wind energy!

The Pa' Tu Wind Farm is operated by brothers Jeff and Ormand Hildebrand on an Oregon ranch that has been in their family for more than 150 years. When you enroll in Green Up, you'll be supporting independent, clean, Northwest energy-makers like the Hildebrands.

Join now. It's easy! Complete the form on the back of this insert, or enroll online at Seattle.gov/GreenUp.

Owner Ormand Hildebrand at the family-owned Pa' Tu Wind Farm.

I want to support independent, clean Northwest energy generation!

☐ **\$3 per month**
(purchases 200 kWh)

☐ **\$6 per month**
(purchases 400 kWh)

☐ **\$12 per month**
(purchases 800 kWh)

☐ **I already participate, but want
to add \$ each month**

Your contribution to **Green Up will appear on your regular bimonthly utility bill.**

Name: _____ Phone Number: _____

Service Address: _____ City: _____ State: _____ Zip: _____

Mailing Address (if different from above): _____ City: _____ State: _____ Zip: _____

Account Number: _____ Email: _____

Enclose with City Light payment or mail to: Green Up, Seattle City Light, PO Box 34023, Seattle, WA 98124-4023

Your Seattle City Light

Interested
in GREEN UP for your business?
Call 206.684.3800

Questions?
Call 206.684.3800 or visit
www.seattle.gov/greenup



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